

Section-03 Program and Eligibility	P-0300700	Effective Date: 10/21/2021
Replaces TAWDB Supportive Services dated 12/13/2018 and EWB Supportive Services, Revision 2 dated November 2018		
Delaney Rea, GCWDB Chair		

Supportive Services

A key principle in WIOA is to provide local areas with the authority to make policy and administrative decisions and the flexibility to tailor the workforce system to the needs of the local community. To ensure maximum flexibility, Green Country Workforce Development Board (GCWDB) has determined that Supportive Services shall be offered to provide a participant with the resources necessary to participate in career services and/or and training services. Supportive Services may be made available to anyone participating in Title I career services (excluding follow up career services) or training services.

I. Supportive Services

A. Definitions:

1. **Supportive Services:** Services that are necessary to enable an individual to participate in activities authorized by WIOA. As determined by local policy, supportive services may include Supportive services must be coordinated with partner entities. The term “supportive services” means services such as, but not limited to, transportation, childcare, housing, and needs-related payments that are necessary to enable an individual to participate in activities authorized under this Act.
2. **No Other Service Available:** When considering whether supportive services are available through other agencies, the One-Stop operator shall decide whether such services are readily and immediately obtainable from another agency or program.
3. **Needs Related Payments:** A form of supportive services designed to provide a participant with financial assistance for the purpose of enabling them to participate in training services.

B. Requirements:

1. the services are necessary to participate in title I activities;
2. supportive services are WIOA-funded only when these services are not available through other agencies or partners;
3. Documentation of how supportive services will be funded when they are not otherwise available from other sources;

C. Limits: The use of a Supportive Services is determined on an individual basis. Fund distribution is determined at the job service office with guidance from a Career Coach and the OSO as needed. Eligibility or enrollment in WIOA does not constitute

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entitlement to any Supportive Service. Supportive Service funding is based on availability of program funds and shall not exceed \$1500 in any program year without approval of the Executive Director.

II. Coordination on use of funds:

A. To ensure the highest quality and most comprehensive service provision possible, supportive services funds may be utilized in coordination with career and training services provided by other partner programs and entities jointly responsible for workforce and economic development, educational, and other human resource programs.

B. When all other avenues have been explored for necessary supportive services, it may be appropriate for WIOA title I supportive services funds to be coordinated with a partner entity's supportive services, if the partner indicates their supportive services funding is in danger of depletion prior to the end of the time period for which the funds are intended. This practice will help ensure that neither the local workforce development area nor the community partner exhausts their supportive services funds during their respective periods of funding. The details of this arrangement must be documented in the Combination of Services to Overcome Needs/Barriers section of the IEP, as well as in program notes.

III. Supportive Services may include, but are not limited to:

- Assistance with transportation costs;
- Assistance with childcare and dependent care;
- Linkages to community services;
- Assistance with housing costs;
- Assistance with educational testing;
- Reasonable accommodations for individuals with disabilities;
- Referrals to medical services and related health care;
- Assistance with uniforms or other appropriate work attire and work-related tools costs, including such items as eyeglasses and protective eye gear.
- Assistance with books, fees, school supplies, and other necessary items for students enrolled in post-secondary
- education classes;
- Payments and fees for employment and training-related applications, tests, and certifications;

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- Legal aid services; and
- Needs-Related Payments (available only to individuals enrolled in training services).

IV. Needs-Related Payment Eligibility: Needs-related payments can help individuals meet their non-training expenses and help them to complete training successfully.

A. Adult:

1. Be unemployed;
2. Not qualify for, or have ceased to qualify for, unemployment
3. Be enrolled in a training program described in this issuance and section 134(c)(3)(D) of WIOA.

B. Dislocated Workers:

1. Be unemployed
2. Have ceased to qualify for unemployment compensation or trade readjustment allowance under TAA
3. Be enrolled in a training program described in section 134(c)(3) of WIOA by the end of the 13th week after the most recent layoff that resulted in a determination of the worker's eligibility for employment and training activities for dislocated workers; or if later, by the end of the 8th week after the worker is informed that a short-term layoff will exceed 6 months; or
4. Be unemployed and:
 - a. did not qualify for unemployment compensation or trade readjustment assistance under TAA; and
 - b. be enrolled in a program of training services under WIOA 134(c)(3).
5. Needs-related payments for dislocated workers must not exceed the greater of:
 - a. the applicable weekly level of the unemployment compensation benefit, for participants who were eligible UI as a result of the qualifying dislocation; or
 - b. for participants who did not qualify for UI benefits as a result of the qualifying layoff, an amount equal to the poverty level for an equivalent period, which must be adjusted to reflect changes in total family income, as determined by local policies.

C. Youth: Youth receiving supportive services under WIOA youth funding must meet ISY or OSY eligibility criteria and formally enrolled in the program. Supportive

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Services are allowed under Program Element 7: Supportive Services. These services include, but are not limited to:

1. Linkages to community services;
2. Assistance with transportation;
3. Assistance with childcare and dependent care;
4. Assistance with housing;
5. Needs-related payments for (youth ages 18-24 enrolled in WIOA youth training services)
6. Assistance with educational testing;
7. Reasonable accommodations for youth with disabilities;
8. Legal aid services;
9. Referrals to health care;
10. Assistance with uniforms or other appropriate work attire and work-related tools, including such items as eyeglasses and protective eye gear;
11. Assistance with books, fees, school supplies, and other necessary items for students enrolled in postsecondary education classes; and
12. Payments and fees for employment and training-related applications, tests, and certifications.

V. Equal Opportunity and Nondiscrimination Statement: All recipients, and subrecipients/subgrantees must comply with WIOA's Equal Opportunity and Nondiscrimination provisions which prohibit discrimination on the basis of race, color, religion, sex (including pregnancy, childbirth, and related medical conditions, transgender status, and gender identity), national origin (including limited English proficiency), age, disability, political affiliation or belief, or, for beneficiaries, applicants, and participants only, on the basis of citizenship status or participation in a WIOA Title-I financially assisted program or activity.

VI. Action: The Executive Director is responsible for compliance of this policy. The Executive Director is responsible for annual review and revisions if needed. Any exceptions to this policy statement will require prior written approval from the Executive Director or chair of the Green Country Workforce Development Board.

This policy will be effective immediately upon approval of the GCWDB membership.

Chair, Green Country Workforce Development Board / Date

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